E-Learning and Adult Learning Theories: From a dissertation on "Post training self-efficacy evaluation of employees in a help desk environment: ... training v. technology-centered training."

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"Now more than ever, businesses are making decision about whether training with a human facilitator can be replaced with automated, computer-aided, or technology-computer-centered training. Is it cost effective? ...Or, is it even as effective?" Dr. Steven M. Smith shares his research on the subject.

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