



Sharing Knowledge: The Why and How of Organisational Change

F. Dupuy

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Steering change is a major issue for managers today. But how do we develop the ability to control it, and not just become a spectator to it? Following on from the success of his previous books, *The Customer's Victory* and *The Chemistry of Change*, François Dupuy further develops his theories about the relationship between sharing knowledge and managing change. With a strong pedagogical format, new case studies and a helpful glossary, this is an invaluable guide both for managers having to deal with change implementation and for students and researchers of change management.

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